



Managing the Water and Wastewater Utility

Water Environment Federation

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Learn from the Masters of Public Utility Management! Roger J. Dolan P.E., DEE, T. Duncan Rose, Robert A. Baker, P.E., and Michael J. Barnes, P.E., encourage young water quality professionals to embark upon a career of challenges and responsibilities in utility management. These experts, speaking from on-the-job experience, stress the importance of leadership and management skills, and the core understanding of the utility business. This book is designed to help transform the specialist into a leader, and is the ideal textbook for the student or young professional studying to become a utility manager. Gain a foundation of knowledge and an array of experience-based opinions in preparation of successful management career. Highlights include: leadership, budgeting and fiscal control, managing O&M, design and capital improvements and the role of information technology. Hard cover. 288 pages.

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